



INTERACTIVE INTELLIGENCE

7801 INTERACTIVE WAY INDIANAPOLIS, IN. 46278

August 28, 2006

Debra Keep
Customer Relationship Manager
CRM Marketplace
5340 Fryling Road
Erie, PA 16510

Dear Debra,

Interactive Intelligence has been advertising with CRM Marketplace since January, 2006. Up to this point we have received a considerable amount of leads, and exposure on your site. We have improved our brand awareness as evidenced by the number of click-through's we've received through the inclusions in your weekly newsletter.

Additionally, you have worked closely with us to meet our advertising objectives and keep us up-to-date on the program. We look forward to a continued partnership with CRM Marketplace.

Sincerely,

Michael Strahan
Marketing Programs Manager

814 (97) 7800